

**RAF Pilot**

7 RAF and Coastguard helicopters were sent to evacuate victims

Environment Agency

Called to check drains just before the flood.

Cleared up the village

Investigated cause of the flood

Decided on improvements required

Insurance worker

Assessed the damage

Paid out millions in compensation

Local resident

420 people were left homeless

Emergency Services

Received their first call at 3.35pm

Tourist

Tourism provides 90% of the local income